



# CADILLAC PROFESSIONAL VEHICLE LIMITED WARRANTY (PVW)

For Cadillac Chauffeured Transportation, Hotel Industries, and Funeral Operators

PVW is an extended service warranty for Cadillac Professional Vehicles and runs concurrently with the Cadillac bumper- to-bumper New Vehicle Limited Warranty. See dealer for details on other Cadillac warranties applicable to Professional Vehicles.

## **E L I G I B L E   M O D E L S**

Cadillac is committed to the professional vehicle industry with a substantial product portfolio, fleet-focused dealerships, and a host of Cadillac professional vehicle owner privileges. One of the privileges Cadillac offers is the Professional Vehicle Warranty (PVW), available on professional vehicle models.

Any parts added or modified for conversion are excluded from protection. Conversions are expected to meet Federal Motor Vehicle Safety Standards (FMVSS) when completed, and be within weight limitations as specified by General Motors.

The PVW extended service warranty is available on these current vehicles:

- XT5 (ZR3) with 6 Cylinder Engine / Premium Luxury Trim
- XT6 (ZR3) with 6 Cylinder Engine / Premium Luxury Trim
- Escalade (ZR3)
- Escalade ESV (ZR3)

## **T E R M S   O F   S E R V I C E   A G R E E M E N T**

Coverage for XT5 (ZR3), XT6 (ZR3), Escalade (ZR3), and Escalade ESV (ZR3) shall continue in effect for a term of 36 months or 150,000 miles, whichever occurs first. Escalade models, to be eligible, must be delivered to a qualified funeral director, hotel/resort or for-hire Livery operator. When option (ZR3) is ordered, the Professional Vehicle Warranty replaces the 6 year/70,000 mile Powertrain Limited Warranty.

## **O W N E R   C O V E R A G E**

Subsequent owners would be eligible for the unexpired portion of the PVW coverage.

## **W H A T ' S   C O V E R E D**

The following factory-approved components are covered under the Professional Vehicle Warranty (PVW). Please be aware that any components that are determined to be damaged or inoperable because of customer neglect or abuse, or components affected as a result of a conversion/modification will not be covered.

### **Air Conditioning and Heating**

- A/C Accumulator
- A/C Clutch and Clutch Bearings
- A/C Compressor
- A/C Compressor Head
- A/C Compressor Seals
- A/C Compressor/Clutch Switch

### **▪ Automatic Temperature Control**

- OEM Condenser
- OEM Evaporator
- OEM Field Coil
- OEM Heater Blower Motor
- OEM Heater Core Assembly
- Pulley

## **Brakes**

- Anti-Lock Brake Module & Sensor
- Brake Booster, Power
- Calipers
- Combination Valve
- OEM Lines & Fittings
- Master Cylinder
- OEM Parking Brake Linkage, Cables and Modules
- OEM Retainers & Clips
- Shaft, Brake Pedal

## **Electrical**

- Alternator
- OEM Heated Backglass (Electrical only)
- Distributor Assembly
- Fuel Pump
- Fuel Pump Sending Unit
- Ignition Module, Electronic
- OEM Radiator Fan Relay & Motor
- Starter Motor
- Starter Motor Solenoid
- Starter Motor Clutch
- OEM Switches, Manually Operated Electrical
- Voltage Regulator
- Wiper Motor
- All OEM Control Modules (Powertrain, BCM, and Others)
- OEM Wiring Harnesses (excluding Spark Plug Wires)

## **Engine**

- All Internal Parts
- Cylinder Block
- Cylinder Heads
- Engine Mounts
- Exhaust Manifold
- Flywheel
- OEM Fuel Tank & Lines
- Fuel Injectors & Lines

- Harmonic Balancer & Bolt
- Intake Manifold
- Oil Pan
- Oil Pump
- OEM Radiator & Radiator Fan
- OEM Radiator Fan Clutch or Motor
- Seals & Gaskets
- Thermostat
- Thermostat Housing
- Timing Chain Cover
- Timing Gears, Chain or Belt
- Valve Covers
- Water Pump
- Catalytic Converter
- Engine Oil Cooler

## **Front Wheel Drive**

- Axle Shafts
- Bearings, Front-Wheel
- Bearings, Rear-Wheel & Axle Hub
- Constant Velocity & Universal Joints
- Final Drive Housing & All Internal Parts
- Seals and Gaskets

## **High-Tech**

- Air Suspension/Rear Shocks
- Compass & Thermometer Readout Displays
- Instrument Cluster
- Keyless Entry System
- OEM Power Door Locks
- OEM Power Seat Motors
- OEM Power Window Motors/Regulators
- Speed Control
- OEM Windshield (Electric only)
- Electric Outside Rearview Mirror Motor
- Push Button Start

## Rear-Wheel Drive

- Axle Shafts
- Bearings, Front-Wheel
- Bearings, Rear-Wheel & Axle Hub
- Drive Axle Housing & All Internal Parts
- Drive Shaft
- Retainers
- Seals & Gaskets
- Universal & Constant Velocity Joints

## Steering

- Column Lock
- Cooler and Lines
- Control Valve
- Cylinder
- Idler Arm
- Linkages & Coupling
- Power Steering Pump
- Pulley Assembly, Power Steering Pump
- Seals and Gaskets
- Steering Gear Housing (includes all internal parts)
- Power Steering Cooler

## Suspension

- Joints, Upper & Lower
- Control Arms, Upper & Lower
- Control Arm Shafts & Bushings
- King Pins & Bushings
- Linkage & Bushings
- Spindle & Spindle Supports
- Stabilizer Bar
- Struts, Mounts and Bearings
- Tie Rods
- Rear Air Springs, Compressor & All Associated Components
- Shocks

## Transmission

- All Internal Parts
- Governor Assembly
- Seals & Gaskets
- Torque Converter
- Transfer Case
- Transmission Case
- Transmission Module, External
- Transmission Mounts
- Vacuum Module

## WHAT'S NOT COVERED

The following items are not covered under PVW, even though regularly scheduled maintenance has been performed on the vehicle:

- Interior trim
- Exterior trim
- Battery
- Wheels/tires
- Front/rear wheel alignments
- Paint
- Body (i.e. water leaks, door handles, emblems, knobs)
- Rotors/pads (machining or replacement)
- Light bulbs
- Glass & trim (i.e. weather stripping, glass run channel, etc.)
- Belts (i.e. serpentine, water pump, auxiliary generator)
- Hoses (i.e. engine cooling system hoses)
- Muffler & exhaust pipe only
- Wiper blades
- Spark plugs & wires

## **T O W I N G**

Cadillac Roadside Service: 1-800-882-1112

Please refer to the Cadillac Fleet Customer Acknowledgment Form for terms.

During the roadside assistance coverage period, charges will be accepted if ALL these conditions are satisfied:

- Vehicle cannot be driven safely;
- Continued driving would result in further damage to the vehicle;
- Breakdown is due to a part which is covered and failed under normal driving conditions;
- Towing charge is reasonable/does not exceed the towing charge to the nearest Cadillac dealership.

## **O W N E R ' S   R E S P O N S I B I L I T Y**

Vehicle repairs of systems and components covered under PVW will be made without charge, including parts and labor, except for the first \$50.00 of repair costs, incurred at each service visit to a participating Cadillac dealer.

### **Damage or Corrosion Due to Accidents, Misuse or Alterations**

Proper use of your vehicle is discussed in your owner's manual. Accidents or damage caused by collision, fire, theft, freezing, vandalism, riot, explosion or from objects striking the vehicle; misuse of the vehicle such as driving over curbs, overloading, racing or other competition; and alterations to the vehicle are not covered. Coverage does not apply if the odometer has stopped or has been altered.

### **Damage or Corrosion Due to Environment, Chemical Treatments or Aftermarket Products**

Damage caused by airborne fallout (chemicals, tree sap, etc.), stones, hail, earthquake, water or flood, windstorm, lightning, the application of chemicals or sealants subsequent to manufacture, etc., is not covered.

### **Damage Due to Lack of Maintenance or Use of Wrong Fuel, Oil or Lubricants**

Damage caused by failure to follow the requirements of the Cadillac maintenance schedule as described in the owner's manual is not covered. Proof of proper maintenance is the owner's responsibility.

### **Regularly Scheduled Maintenance**

Cleaning and polishing the finish, vehicle lubrication, replacing filters, spark plugs and brake linings, as well as performing other normal maintenance service detailed in the maintenance schedule and owner's manual are not covered and are performed at the owner's expense.

### **Extra Expenses**

This limited warranty does NOT cover any vehicle rental expense, economic loss including payment for the loss of time or pay, inconvenience, storage, loss of vehicle use, lodging, meals or other travel costs.

### **Other Alterations**

Failures or damage caused by vehicle alterations are not covered in this service warranty.

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